

## Do I Have to Show Proof of Income When I Apply?

Yes. California Human Development will ask for documents to confirm eligibility which may include; check stubs, social security or welfare forms, bank statements, or other legal proof of income. If you can provide documents proving participation in one of the following State or Federal public assistance programs, you do not need to provide additional income documentation in order to qualify for the Energy Savings Assistance Program:

- Medi-Cal
- TANF (AFDC)
- Food Stamps
- WIC
- Healthy Families Category A
- Federal Housing Assistance/Section 8
- SSI
- LIHEAP
- NSL Free Lunch Program
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal Only)

#### **Servicios Bilingües Disponibles**

## How do I Verify the Worker's Identity?

All contractor employees and Energy Savings Assistance Program affiliated agencies will wear a shirt indicating the agency name and a photo ID badge verifying certification in providing services for the Energy Savings Assistance Program. If in doubt of a contractor's identity, please call Richard Heath & Associates at

1-800-989-9744. If in doubt of a PG&E employee's identity, please call PG&E at 1-800-PGE-5000.

CHD provides a positive link between you and PG & E for energy efficiency!



EcoAction Center Phone: 707.522.3600 Email: ecoaction@chdcorp.org



Creating Opportunities for an Energy Efficient Community





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## How Does the Energy Savings Assistance Program Work?

The Energy Savings Assistance Program Provides income-qualified customers free energy education, weatherization measures and energy-efficient appliances to reduce gas and electric usage.

# What is the Role of California Human Development?

We are contracted to provide the Energy Savings Assistance Program in Sonoma Mendocino and Napa Counties and perform home weatherization for those who qualify.

### What Can I Get From the Energy Savings Assistance Program?

Weatherization measures may include caulking, weather-striping, installation of showerheads, compact fluorescent lamps, and attic insulation. Free energy-efficient appliances may include refrigerators.



#### Do I Qualify?

#### You may qualify for the Energy Savings Assistance Program if you rent or own your home.

- Your household's total annual gross income must not exceed our income guidelines below.
- You must receive gas and/or electricity from Pacific Gas and Electric Company.
- If your residence has never participated in the Energy Savings Assistance Program or if your residence participated prior to 1999.

#### **Income qualification chart:**

Energy Savings Assistance Income Guidelines	
Adults + Children Living in Household	
1-2	\$31,800
3	\$37,400
4	\$45,100
5	\$52,800
6	\$60,500
Each Additional Person	+\$7,700
Valid through May 31, 2012	*Before Taxes

#### There are Three Basic Steps

- Education and Assessment ~ An Energy Specialist visits the PG&E customer at their home to qualify them for the program and uses the visit to educate the customer on how to save energy and reduce their energy bill. They also do a pre-assessment of the residence for weatherization measures that can be installed to further the cost savings.
- Measure Installation and Delivery ~ A
  Weatherization Specialist visits the residence
  at a scheduled time to install the needed
  measures as planned. After all weatheriza tion measures are installed, the refrigerator
  contractors may deliver a new refrigerator to
  those customers whose refrigerator qualifies
  for replacement.
- Inspections ~ Safety is PG&E's number one concern. PG&E's Central Inspection Program inspects selected residencies after measures are installed. Natural gas appliance safety inspection may also be performed by the contractor or the Central Inspection Program (CIP) inspector.

## Who Will be Working at my Home?

Only PG&E trained and certified contractors perform the energy efficient work on your residence. Our administrator Richard Heath & Associates (RHA) has field staff who may ride along with the contractor to ensure work quality.

